

# INCIDENT & EMERGENCY MANAGEMENT SOLUTION

## Overview

A centralized platform designed to manage hospital incidents and emergency response coordination. The Incident & Emergency Management Solution enables teams to quickly identify events, activate response protocols, and maintain control throughout critical situations.



## Symptoms

- Delayed response during incidents
- Fragmented communication across teams
- Limited situational awareness
- Unclear roles and responsibilities during emergencies



## Solution

- Centralized incident and emergency management platform
- Real-time alerts and response coordination
- Incident-aware monitoring of hospital capacity
- Integrated staffing and response workflows



## Capabilities

- Incident Management
  - Track & manage incidents
  - Maintain records of events
- Smart Alerts
  - Trigger emergency codes
  - Notify staff and departments
- Incident-Aware Capacity Management
  - Track capacity during incidents
  - Identify capacity thresholds
  - Support patient redistribution
- Incident-Driven Staff Coordination
  - Rapidly mobilize staff
  - Notify staff based on incident type



## Outcomes

- Faster emergency response
- Clear coordination across hospital teams
- Improved situational awareness
- Reduced operational disruption during incidents
- Stronger hospital preparedness and resilience

Find out more:

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